

920-807

Nortel

Nortel Unified Communications Solutions: Business & Technology Fundamentals

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Question: 1

A company that is implementing unified communications (UC) has a mobile workforce that utilizes mobile end point devices such as PDA devices. Which security method will be needed to secure UC dialogue between the PDA devices?

- A. Authentication
- B. Encryption
- C. One time passwords
- D. RFID tagging and tracking

Answer: B

Question: 2

Which critical business application and/or process coupled with unified communication enablement can provide executive management with real-time financial information/data to make financially driven business decisions in real-time?

- A. customer service (CS)
- B. enterprise resource planning (ERP)
- C. customer relationship management (CRM)
- D. sales force automation (SFA)

Answer: B

Question: 3

Installation of Office Communications Server (OCS) 2007 requires the extension of the active directory domain services schema so that creation and configuration of objects in the Active Directory can take place. Which two active directory objects are necessary for OCS 2007 to operate? (Choose two.)

- A. home telephone number
- B. session initiation protocol (SIP) URI
- C. telephone extension number
- D. fully qualified domain name

Answer: B, C

Question: 4

A company has an existing traditional TDM PBX and wishes to implement a unified communications project. At the present time it is more feasible to add a second VoIP-enabled PBX into the existing configuration to complete the project rather than replace the existing system. To make this system work as designed, the company must purchase and configure which other piece of hardware for this solution?

- A. Router
- B. IP gateway
- C. New telephone sets
- D. This solution is not possible

Answer: B

Question: 5

Which unified communications application, when implemented, can successfully solve the time value of money business challenge for bank and financial institutions attempting to provide customers with faster loan approvals?

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