

922-080

Nortel

CallPilot Rls.5.0 Upgrades and System Troubleshooting

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Question: 1

You are in the process of upgrading a CallPilot RIs. 1.07 system to RIs. 5.0 and have completed the RIs. 1.07 pre-check. What should you do next to continue the upgrade?

- A. Apply the RIs. 2.0 server image.
- B. Upgrade directly to CallPilot RIs. 5.0.
- C. Install performance enhancement packages.
- D. Upgrade CallPilot from RIs. 1.07 to RIs. 2.02.

Answer: D

Question: 2

The customer is currently running CallPilot RIs. 2.02 on a 200i server platform. To upgrade this system to CallPilot RIs. 5.0 you must perform a platform migration without losing any existing CallPilot information. Which utilities are used to accomplish this migration?

- A. Backup Wizard and Upgrade Wizard
- B. Migration Wizard and Setup Wizard
- C. Update Wizard and Install Wizard
- D. Upgrade Wizard and Setup Wizard

Answer: D

Question: 3

The customer has a Meridian 1 with CallPilot 201i server running RIs. 1.07 software. Along with upgrading to RIs. 5.0 the customer is migrating to a 600r server. How many keycode set(s) are required and what are the requirements to successfully complete this upgrade?

- A. One keycode set is required.
Perform platform migration.
Upgrade 600r to CallPilot RIs. 5.0.
- B. Three keycode sets are required.
Both servers must be running CallPilot RIs. 1.07 before performing the platform migration.
Perform platform migration.
Upgrade 600r to CallPilot RIs. 5.0.
- C. Two keycode sets are required.
Both servers must be running CallPilot RIs. 1.07 before performing the platform migration.
Perform platform migration and upgrade 600r to CallPilot RIs. 5.0 at the same time.
- D. Two keycode sets are required.
Upgrade 201i to RIs. 2.02.
Perform platform migration and upgrade 600r to CallPilot RIs. 5.0 at the same time.

Answer: D

Question: 4

The customer currently has a Communication Server (CS) 1000 with a CallPilot 703t server running RIs. 2.02 software. You need to upgrade this system to CallPilot RIs. 5.0. What must you do prior to installing the RIs. 5.0 Upgrade Wizard?

- A. Ensure the system has a minimum Service Update (SU) level of 2.
- B. Ensure the system has a minimum SU level of 3.
- C. Ensure the system has a minimum SU level of 4.
- D. Ensure that all Product Enhancement Packages (PEPs) and SUs are removed from the system.

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