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IBM

Foundations of Tivoli Process Automation Engine

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Question: 1
A customer wants to ensure that any data sent to the Tivoli process automation engine's Integration Framework for retrieval of financial data into the Tivoli process automation engine cansurvive restarts and failures. Which statement is true?

A. A JMS messaging engine must be configured with a persistent data store.
B. The customer must have the persist data option set for the Integration Framework adapter.
C. It can be configured by setting a property inside the Tivoli process automation engine after installation.
D. The messages are stored local to the adapter and will survive failures without any additional configuration.

Answer: A

Question: 2
What is the correct method to initiate an invocation channel?

A. An action class
B. Java system protocols
C. An invocation message
D. A Java Message Service (JMS) queue connection

Answer: A

Question: 3
Where are the conditions for the Conditional user interface functionality defined?

A. In the System Properties application
B. In the Application Designer application
C. In the Database Configuration application
D. In the Conditional user interface application

Answer: B

Question: 4
Which tasks can the user perform from the Scheduling Status tab on Run Reports on the Report Administration application?

A. Preview a report; generate a report
B. Edit a report schedule; preview a report
C. View a report schedule; generate a report
D. View a report schedule; edit a report schedule

Answer: D

Question: 5
At which level are Drilldown options set?

A. Site
B. System
C. Item Set
D. Organization

Answer: D

Question: 6
The building block of the Integration Framework enables applications to perform the following functions: publish and query application data; add, update, and delete application data; and import and export application data. What is this building block?

A. Web services
B. Object structure
C. Extended Java objects
D. Java message queuing

Answer: B

Question: 7
When the agent saves the service request ticket, the system launches into a Service Request Workflow process and evaluates the data on the record. If the agent has not entered asset, location, or configuration item data, the system displays a dialog box with the following options:

Close ticket - informational call Close ticket - unauthorized caller Close ticket - misdirected call Take no action If an asset, location, or configuration item is specified on the record, the system displays a dialog box with the following options:

Take Ownership of ticket Assign Ownership of ticket Create Work Order Take no action on this ticket Which three Nodes are used in this part of the workflow process? (Choose three.)

A. Wait
B. Input
C. Task
D. Condition
E. Interaction
F. Manual Input

Answer: D, E, F

Question: 8
Which two types of Migration packages can be defined?

A. Push, Pull
B. Ad hoc, Defined
C. Snapshot, Change
D. Dedicated, Run Time

Answer: C

Question: 9
A client has two plants that share a raw material preprocessing facility. Which tructures would best fit this situation?

A. Two organizations; two sites, each with a preprocessor and a plant; multiple systems
B. Single organization; two sites, each having a preprocessor and a plant; one geographical system
C. Single organization; single site; one primary geographical system; two functional processing systems
D. Two organizations, each with a single site and duplicate preprocessor locations; two functional systems

Answer: C

Question: 10
Which two types of condition can be created using the Conditional Expression Manager? (Choose two.)

A. Class
B. Unique
C. Universal
D. Expression
E. Conditional

Answer: A, D

Question: 11
A customer wants to set up Start Centers to display to users a list or lists of their assignments for work orders, activities and tasks. In which two applications is a query created so that it can be added to the Result Set portlet? (Choose two.)

A. Incident
B. Work View
C. Service Request
D. Activities and Tasks
E. Work Order Tracking

Answer: D, E

Question: 12
Which statement is true when discussing users?

A. A labor record requires a user record.
B. A person record requires a user record.
C. A user record requires a person record.
D. A person record requires a labor record.

Answer: C

Question: 13
Which data element is required to be defined and activated to facilitate polling of the system when updating a Start Center's KPI portlet?

A. Workflow
B. Cron Task
C. Properties
D. Escalation

Answer: B

Question: 14
What is the correct syntax for including the work order number in the subject line of a communication template?

A. Work Order :WONUM
B. Work Order WONUM
C. Work Order [WONUM]

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