

000-430

IBM

Tivoli Netcool Service Quality Manager V4.1.1 Implementation

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Exam Name:	Tivoli Netcool Service Quality Manager V4.1.1 ImplementationIBM		
Exam Type:	IBM	Exam Code:	000-430
Certification	IBM Tivoli Software	Total Questions:	118

Question: 1

During the IBM Tivoli Net cool Service Quality Manager planning stages, which two standard options are available to architect or create service models, based on the given customer requirements? (Choose two.)

- A. Adapters
- B. TMF solutions
- C. Adapter toolkit
- D. Custom gateways
- E. Service Solutions

Answer: C, E

Question: 2

Which action is appropriate to troubleshoot monitoring in case of missing data?

- A. Check if a recovery catalog process is running
- B. Check if the odbc monitoring agent is gathering data from the adapters
- C. Check the IBM Tivoli Net cool Service Quality Manager adapters configuration
- D. Check to see if the summarization and pruning agent is configured and running

Answer: C

Question: 3

Which two changes can be made to enhance the mediation performance? (Choose two.)

- A. Increase storage disk space
- B. Add additional mediation platforms
- C. Add more service solution instances
- D. Increase mediation data storage requirements
- E. Tune the mediation solution, such as threads and processes

Answer: B, E

Question: 4

Which software component is a prerequisite to installing the IBM Tivoli Net cool Service Quality Manager core packages on AIX?

- A. Tivoli Data Warehouse
- B. IBM Tivoli Net cools Webtop
- C. Sun java system message queue
- D. An LDAP-compliant Directory Server

Answer: D

Question: 5

What is the standard encoding format of the data that needs to be produced by the mediation layer?

- A. CSV file
- B. XML file
- C. SQL file
- D. Binary file

Answer: A

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Question: 6

Which two aggregation periods are supported for an SLO? (Choose two.)

- A. Yearly
- B. Weekly
- C. Monthly
- D. Quarterly
- E. 15 minutes

Answer: B, E

Question: 7

How is it verified that the IBM Tivoli Net cool Service Quality Manager Web Portal application is running?

- A. By checking that tomcat server process (coreweb) is running
- B. By checking that a websphere process supporting the isc profile is running
- C. By checking that ibm tivoli Net cool service quality manager socks proxy process is running
- D. By checking that Customer Experience Managercore server processes are running (sap disp)

Answer: B

Question: 8

After the installation of a new Service Solution, opening one of the associated reports notifies that a table or view does not exist. Which step can be taken to resolve the issue?

- A. Check the mediation log files
- B. Restart the business objects services
- C. Redefine the content of the report generating the error
- D. Open the Designer application and ensure that the Universe has the correct database connection details

Answer: D

Question: 9

Which two software products must be installed prior to beginning an IBM Tivoli Net cool Service Quality Manager server installation? (Choose two.)

- A. Red Hat Linux
- B. Sybase Database
- C. Windows XP Server
- D. LDAP-compliant Directory Server
- E. Oracle Database Enterprise Edition

Answer: D, E

Question: 10

Which action is appropriate to troubleshoot monitoring in case of missing data?

- A. Check if a recovery catalog process is running
- B. Check the Oracle database logs to see if any errors are recorded
- C. Check if the ODBC monitoring agent is gathering data from the adapters
- D. Check to see if the summarization and pruning agent is configured and running

Answer: B

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